

**Disability Services Annual Report
July 1, 2009 – June 30, 2010**

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The Americans with Disability Act (ADA) is a landmark civil rights law that was passed in 1990. Civil rights, by their very nature, focus on the needs and rights of individuals; they are built on the belief that all individuals, regardless of their circumstances, are entitled to equal treatment in American society. The ADA is the most comprehensive civil rights legislation ever passed into American law about how the nation should address individuals with disabilities. The City of San Diego enforces Title II of the ADA, governing City programs, services and activities. It is responsible for ensuring all facilities, programs, services and activities are accessible to, and useable by, all residents and visitors with disabilities, including City employees with disabilities.

During Fiscal Year 2010, Disability Services provided oversight on 23 projects totaling \$1,069,316. The ADA projects ensure access to City facilities as well as public rights-of-way, and have both short- and long-term benefits for people of all ages with disabilities.

In recent City budgets, the funding for ADA projects relies on city property/land sales. For FY10, only \$2.2 million of \$11 million budgeted was available for ADA projects, due to slow property sales. The following table is a list of the planned FY10 ADA projects.

Facility Description	Council District	Cap Outlay/ Land Sales Project Estimate	CDBG Project Estimate
Hilltop Recreation Center	1	\$278,000	
Police Headquarters	2	\$650,000	
Santa Clara Recreation Center	2	\$1,500,000	
Azalea Recreation Center (Restrooms only)	3		\$295,000
North Park Library	3	\$92,000	
Oak Park Library	4	\$158,000	
Carmel Mountain Ranch Sabre Springs Rec Center	5	\$234,000	\$245,000
Mira Mesa Library	5		\$52,547
Engineering Field Division Modular Facility	6	\$875,000	
Mission Valley Library	6	\$12,000	
Police Traffic Division Modular Facility	6	\$575,000	
View Point Plaza – Environmental Services/Ridgehaven	6	\$620,000	
Allied Gardens Pool	7	\$450,000	
Tierrasanta Pool	7		\$454,769
San Ysidro Library	8	\$12,000	
Accessible Pedestrian Signals	Citywide	\$200,000	
City Curb Ramps	Citywide	\$1,500,000	
Emergency Evacuation chairs	Citywide		\$22,000
Libraries – 8 sound systems	Citywide	\$11,000	
Sidewalks - Barriers	Citywide	\$750,000	
Sidewalks - Missing	Citywide	\$1,500,000	
Contingency/Reserve	Citywide	\$583,000	
Totals		\$10,000,000	\$1,069,316

FY 10 Annual Accomplishments

- Installed 776 curb ramps across the City of San Diego (list available by Council District upon request)
- Completed ten facility projects:
 - CD 1 - La Jolla Fire Station #13, Birdrock Elementary School (Park area), Swanson Pool
 - CD 2 - Civic Center Plaza stair replacement and accessible ramp
 - CD 4 - Encanto Senior/Teen Center, Euclid Community Resource Center
 - CD 5 - Ned Baumer Pool lift purchase/installation
 - CD 6 - Kearny Mesa Pool, including purchase/installation of pool lift
 - CD 7 - Tierrasanta Recreation Center
 - CD 8 - Memorial Pool

- Conducted an assessment of 133 city facilities to ensure compliance with current Federal and State access law. Facilities assessed included recreation centers, libraries, comfort stations, museums, and senior centers, the assessment also included a software database component. Upon completion of the assessment, the City will have a database which contains an identification of all barriers identified for 180 facilities and a budgeting tool which will assist us in prioritizing ADA projects. The database will include a description of the full scope of work, photos of access barriers, and material and labor costs to complete the required work.
- In collaboration with the Mayor's Committee on Disability and the Office of Homeland Security, a planning matrix tool for evacuating people with disabilities in an emergency was compiled.
- Project of the Year awards were given to nine ADA projects from the American Public Works Association
- Presentations were provided to: Coalition of Neighborhood Council, Access to Independence, United Cerebral Palsy Awards Dinner, Pride 30th Anniversary, and the Real Economic Income Tour (REI)
- Managed 81 ADA Projects from FY08, FY09, and FY10
- Conducted four trainings to City Managers on accommodating employees with disabilities
- Staffed the Mayor's Committee on Disability meetings and subcommittees

Complaint Database

Disability Services manages all disability related complaints for the City and during FY10 received and processed 149 and resolved 47.

Type of Complaints	Number
Audible Pedestrian Signals	11
Curb ramps	75
Path of travel/Public Right of Way	6
Sidewalks	29
Traffic Control Devices	9
Others (Crosswalks, Parks, Blue Zones)	19
Total	149

If a person with a disability believes that he or she is being discriminated against regarding a City program, service, or activity, he or she is encouraged to bring the issue to the attention of Disability Services at disabilityservices@sandiego.gov or by calling 619-236-5979. ADA protection is afforded to all persons with disabilities regardless of their age or kind of disability. Additional information can also be found on our website: www.sandiego.gov/disabilityservices

Other Statistics

FY 10 DISABILITY SERVICES PERFORMANCE MEASURES

MEASURE	1ST QTR	2ND QTR	3RD QTR	4TH QTR	YTD Totals
	Jul - Sep 09	Oct - Dec 09	Jan - Mar 10	Apr - Jun 10	
# of facilities surveyed	67	61	54	55	237
# of construction documents reviewed	48	34	33	26	141
# of on-site inspections done	37	21	20	18	96
# of disability research requests received	175	162	151	241	729